

Eric R.A. Priezkalns ACA MSc BA (Hons)  
 Selected Presentations and Workshops Given

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November 2008, Orlando	TMF Management World	“Revenue Assurance Maturity: The TM Forum RA Maturity Model” (half-day tutorial)
October 2008, London	UK Revenue Assurance Group	“The TM Forum’s Approach to Revenue Assurance Maturity”
September 2008, Ljubljana	ETNO Fraud Control, Cybercrime and Network Security	“New Paradigm Revenue Assurance”
July 2008, Dubai	ViB Fraud Prevention and Revenue Assurance, Middle East and North Africa	Chair, second day, and “An Overview of Revenue Assurance Tools”
June 2008, Amsterdam	IIR Billing and Information Management Systems	“Introduction to Revenue Assurance Maturity: The TM Forum RA Maturity Model” (tutorial)
March 2008, London	ViB Revenue Assurance and Cost Management in Telecoms	Chair, second day
May 2007, London	IIR Telecoms Internal Audit, Risk Management and IT Controls	“Revenue Assurance, Risk and Maturity”
November 2006, Berlin	IQPC Intelligent Next Generation Billing	“Revenue Assurance and the Evolving Supply Chain”, and “Strategic Revenue Assurance in a Changing Business Environment” (1-day workshop)
October 2006, Prague	Informa Revenue Assurance	Chair, second day, and “Managing Risk and Ensuring Margins Across the Value Chain” (1-day workshop)
May 2006, Nice	TeleManagement World	“Upcoming Evolution of Revenue Assurance” <i>with Gadi Solotorevsky, TM Forum Revenue Assurance Team Leader</i>
June 2005, London	IIR Telecoms Internal Audit and Business Risk	“Auditing for Multiple Stakeholders”
May 2005, Nice	TeleManagement World	“The Role of Revenue Assurance” (panel session)

September 2004, Budapest	IIR Prepaid Mobile	“Understanding How to Minimise and Prevent Prepay Revenue Leakage”
July 2004, Newport Beach	Revenue Assurance workstream, TeleManagement Forum Team Action Week	“A Maturity Model for Revenue Assurance”
June 2004, Beijing	Terrapinn Billing World China	“Best Practice in Profit Assurance”
May 2004, London	ViB Revenue Assurance and Cost Management in Telecoms	Chair, second day
November 2003, Prague	Telecommunications Internal Audit Masterclass hosted by KPMG	Revenue Assurance Workshop
October 2003, Rome	ViB Risk Management and Audit in Telecoms	“Auditing Bill Accuracy”
May 2003, London	ViB Revenue Assurance	“Benchmarking Revenue Loss”
May 2003, London	IIR Billing Systems	Chair, Revenue Assurance stream <i>with Alex Leslie, Global Billing Association CEO</i>
March 2003, London	Oftel Meter and Billing Scheme Forum	“How T-Mobile UK Attained Meter and Billing Approval”
February 2003, Cannes	IBC Mobile Billing @ 3GSM World Congress	“Maximising Cashflows Through Margin Enhancement”
February 2003, Vienna	IIR Revenue Assurance	“Establishing Revenue Assurance Benchmarks and Targets”
January 2002, Brussels	IIR Revenue Assurance	“Using Test Call Generators to Meet Revenue Assurance Objectives”